

CN Information

Change Notice Information Announcement

Customer Care Center: 1(888)778-2733 or email: ccc@schneider-electric.com



RED Flag Notice Time to End of Commercialization: Effective Immediately

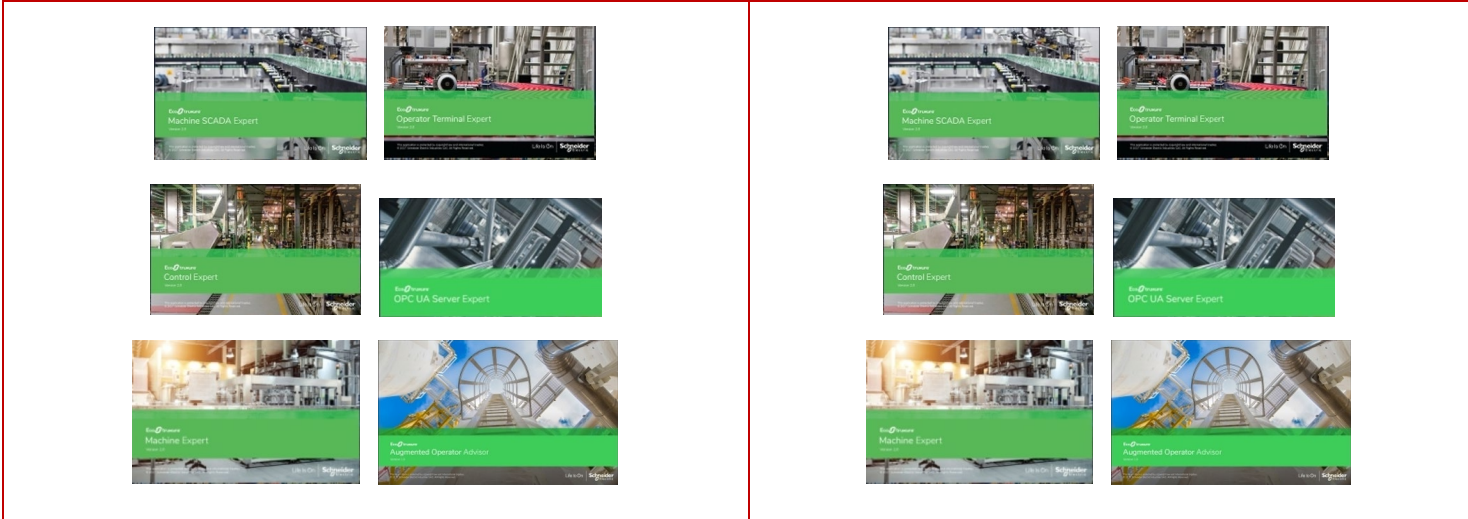
Note: The red flag notification signals an **obsolescence**, withdrawal or discontinuation of an offer.

Product Name(s):	Industry Software Paper Licenses	Customer Support No.	1(847) 441-2540
Product Line Description:	Human Machine Interface (IDHMI), Process PLC (IDPAC), Machine Solutions (IDMST)	Document Issued:	12/13/2021

Description of Change:
 Industry Software certificates have been delivered as paper certificates much like a physical product. Recently, the addition of a Digital license with email delivery has helped speed up the delivery of the certificates and improve the customer experience. The paper license part references are being discontinued and the software licenses will be available only as digital email delivery part reference which is available today.

Inventory Disposition and Return Policy:
 Use to depletion. Standard warranty applies. Ineligible for Stock Rotations. All sales are final.

Product Photos



Current Product: Control Expert, Augmented Operator Advisor, Operator Terminal Expert, Machine Expert, OPC UA server Expert, and Machine SCADA Expert	New Product: Control Expert, Augmented Operator Advisor, Operator Terminal Expert, Machine Expert, OPC UA server Expert, and Machine SCADA Expert (Email certificates)
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Critical Dates

Last Buy: (Or Until Inventory Depletion)	Product Support Ends:	Availability Date of New Product:	End of Commercialization
3/31/2022	3/31/2025	06/30/2021	3/31/2022

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Transition Tools:

See the enclosed commercial reference list "IA SW Paper Licenses EOC Comm Ref.xlsx" for the new Digital Email delivery part reference to replace the paper delivery.

Definition of Dates:

- a. **Last buy** shall be the last date that we will accept a PO. This date shall take into account the lead time to build the product as well as current inventory levels.
- b. **Product support** shall be 1 yr beyond end of commercialization or last buy whichever the latter.
- c. **Availability date of new product** is when the new products are expected to be orderable.
- d. **End of commercialization (EOC)** if made to stock; this date will be before the last buy date (taking into account the build / shipping lead time as well as current inventory levels). If made to order; this date will equal the last buy date.

Note: Our factories have limited capacities for products going obsolete. Product availability will be set on a first come first serve basis.

Product Photos

